Minutes of the Management Committee Meeting of Campbelltown Meals on Wheels and Housebound Resources Held At Campbelltown Meals on Wheels office on 14th February 2018 at 10am

Mr Gary West called the meeting to order at 10:10am

Attendance & Apologies - as per the attendance book and listed at the conclusion of these minutes

Quorum was established at 10.05am

Previous Minutes - Moved - Barry Seconded - Lennie Carried

Business Arising from Meeting:

- Future Training
- Amy's Work Commitments
- Macarthur Community Radio
- Young Volunteers
- Pilot Project with Family and Community Project
- Updating and redeveloping brochures to include NDIS clients
- Strategic Planning Meeting
- Policy: Section 15; Brochure/Information Booklet

Treasurer and Financial Reporting

Item	Date Raised	Issue	Action/Recommendation	Action/ Recommendation
Treasurer & Financial Reporting	14/12/2016	Financial Report attached	As per attached report. • Financial explanation of Profit and Loss. • Budget accepted Moved, Barry Seconded, Gary Carried	Barry

Item	Date Raised	Issue	Action/Recommendation	Action/ Recommendation
Treasurer & Financial Reporting	14/6/2017	Special Strategic Planning Meeting - required for future	- Strategy meeting required for future years. Quality Review Auditor mentioned new one needs to be completed.	All members
			 Gary to read over current guidelines and discuss at next committee meeting and formalize the strategic planning meeting. 	Gary
Treasurer & Financial Reporting	12/6/17	Outstanding Debts	Rose requested quarterly report of bad debts - names and amounts outstanding	Treasurer/ Bookkeeper
Treasurer & Financial Reporting	13/12/2017	Appointment of Auditor	 At the start of the meeting Gary Introduced Rodney Wagner from Flegg Kehlet Wagner Charted Accounts, as the new appointment 	Gary, Barry, Lyn Completed
neporting			 auditor. Rodney spoke of his background and the meeting was then opened for any questions to Rodney. Barry, do we need to advise or report to ASIC re: new auditor. Rodney advised no, the organisation only needs to advise the ASNC annual reporting. No conflict of interest between Gary and Rodney through their other interactions. 	Completed

Marketing & Promotions

Marketing &	8/2/2017	C91.3 promotion	-	C91.3 live crosses, they have given away our	Gary/Lyn
Promotions				promotional items.	
			-	Next 3 months sponsor Stuart Cranney's show,	
				which may include promoting our retail arm	
			-	Gary to join Stuart Cranney on air in near future	
Marketing &	14/06/2017	Bunnings BBQ 2018	-	2 BBQ's for 2018, Friday 23/03/18 and Sunday	Lyn
Promotions				17/06/18	

Marketing & Promotions		Medical Channel advertising	 12mths of advertising with Medical Channel Macarthur General Practice Chamberlain Street Medical Practice 	
Marketing & Promotions	11/10/2017	Updating and redeveloping brochures to include NDIS	 NDIS brochures to be separate from MOW due to funding difference. Designs and quotes to be ready for next meeting. Moved, Barry Seconded, Martyn Carried Draft NDIS brochure presented for approval 	Lyn
			 Menu and price list/presentation/model agreement The redeveloped brochures are in competition with HIT 100 	Approved
			 Gary to give presentation at Network meeting for NDIS providers on Wednesday 21/02/2018 	Gary
Marketing & Promotions	13/12/2017	100.3 Macarthur Community Radio (2MCR)	 Running Voice overs Join as Member \$115 will give them more incentive to play more ads on air Future sponsorship to be discussed Current ads to be interpreted into other languages and hopefully aired 	Gary
Marketing & Promotions	14/02/2018	Hotel IBIS Campbelltown	 Fundraising BBQ on our behalf on a monthly and maybe weekly (TBA), only requiring promotional information. To be followed up 	Lyn
Marketing & Promotions	14/02/2018	Ingleburn Alive	 Awaiting stall confirmation. To be held on Saturday 03/03/2018. 	Lyn/Lisa
Marketing & Promotions	14/02/2018	Shopping Centres	 Shopping Centre promotions have begun again for 2018, 1 to 2 per month at different centres in the next 6 months. 	Lyn/Lisa
Marketing & Promotions	14/02/218	West Match Day	- Volunteers Required for Wests Stall 24/02/2018	Lyn/Lisa
Marketing & Promotions	14/02/2018	Hospital life advertising	Up for renewalApproved by Barry	Lyn

Marketing &	14/02/2018	Local Newspapers	-	Chronical and Advertiser newspapers have	Lisa
Promotions				community noticeboard sections, to be	
				followed up.	
			-	Research Areas	

General Business

General Business	11/10/2017	Pilot Project with Family and Community Services	 Meeting on 29/01/2018, with Andrew and Tiffany Presentation to FACS team leaders 15/02/2018, response was very good. Awaiting start date 	Lyn/Barry/Gary
General Business	13/12/2017	New work station	 New computer set up and desk accessories to be purchased Quotes to be completed Moved, Martyn Carried 	Lyn Completed
General Business	13/12/2017	Myrtle Cottage	 Catering functions, lunches, staff meeting or events Projections for future 	Lyn/Barry
General Business	13/12/2017	Amy's future work commitments	 Returning from maternity leave on Wednesday 28th February 2018 	Lyn
General Business	13/12/2017	Young Volunteers	 Insurance and Public liability issues, age limit and police checks Policy and Procedures to be written for taking money, flyer drops, preparing and cooking food Waiver to be written for younger volunteers to join MOW and ready for next Committee Meeting 11/04/2018 Draft Waiver given to Nevine to look over and report back any changes. 	Lyn/ Nevine
General Business	13/12/2017	Campbelltown Chamber of Commerce	- Look into joining to network with other businesses and non-for-profit organisations Moved, Barry Seconded, Lennie Carried	Gary/Lyn

General Business	13/12/2017	New Name Macarthur Meal Services	 Applied and approved for new name to operate under for future projects Macarthur Meal Services has been filed and approved, this will be used for the Retail Arm and Pilot project with FACS Legal Advice (As per report) 	Lyn Completed
General Business	13/12/2017	Future Training	 Mandatory training for staff, management committee and volunteers has been booked for Manual Handling and Risk Assessment. 4 training sessions in all booked in Council Training Rooms 2 Manual Handling sessions Wednesday 4th April and 2nd May. 2 Risk Assessment sessions Wednesday 18th April and Tuesday 15th May. 	Lyn
General Business	14/02/2018	WH&S	 Gary would like trolley/scissor lift for eskies to be taken to vehicles 	Lyn
General Business	14/02/218	Requested Information RE: L Egan	 Information was requested from CommInsure requesting wages claiming loss of income for 27/10/2012, sick leave. Lorraine was not employed till 29/10/2012 and information given to CommInsure – document in Lorraine's staff file. 	Lyn
General Business	14/02/2018	Proposal of Office Staff Restructure	 With Amy's return from Maternity leave into Administration, returning 28/02/2018 for 1 day per week, then 3 days per week in mid of March. Lisa Butcher to return to Kitchen full time. Returning to original position. Deborah Jones will be returning to volunteer work and as part of succession plan/casual relief for kitchen Sam to remain in same position, no change Position Description – Proposal given to Committee for approval for Lisa Johnson to 	Committee Approved

move into pilot project as Liaison Officer 3 days	
per week when Amy in office.	
- Proposal to change workstations in office	

Operational Report:

Issue	Action/Recommendation	Action/
		Recommendation
Correspondence	NIL	

Co-ordinators Report	Meal outputs for December 2653 / January 2684 as per report (Please note)	Lyn
	this only report aged Figures)	
	 Intake of New: Clients December 11 / January 8 	
	Exited Clients: December 5/ January 5	
	 Civic Hall Confirmed Bookings – 23/05/2018 Volunteer Morning, 10/10/2018 	
	AGM, 05/12/2018 Volunteer Christmas	
	Training Sessions for Committee Members	Committee
		Members

Equipment Management:

1. iCRM	ICRM program is coming together. We are at the point of accounting side, all clients	Ongoing
	need to corresponding ID numbers to go live with program.	

Work Health & Safety:

1. Office Audits		
A) Nothing to report		
B) Adverse event, Accident and Incident	Nothing to report.	completed

Policy & Procedures:

1. Policy Section 15:	Policy and amendment forms handed out for the Committee to review and bring back next meeting. Next Policy Review Section 16 – Complaints and client feedback	Completed
2. Compliments and Complaints Register	Register updated and presented to the committee	ongoing

Meeting closed at 12:05pm

Present at the Meeting 14/02/2018

Gary West President

Barry Daley Treasurer/Public Officer
Rose Fernandes Committee Member
Nevine Youssif Committee Member
Peter Parawa Committee Member

Lennie Hayes Committee Member Arrived 10:30am

Lyn Moores Operations Co-Ordinator
Lisa Johnson Administration Officer

Apologies

Martyn Gilbert Vice President
Joan McIntyre Committee Member

Next Management Committee Meeting
Wednesday 11^h April 2018
At Campbelltown Meals on Wheels Office

STARTING TIME 10AM